



Access Group Loan Servicing
P.O. Box 7450
Wilmington, Delaware 19803-0450

877-472-3227 • AccessGroup.Org

A change has been made to the servicer of your student loan account(s). The Student Loan People (Kentucky Higher Education Student Loan Corporation) has been servicing the loans you borrowed from the Access Group Loan Program. We are pleased to inform you that Access Group Loan Servicing is now servicing your student loan account(s). This servicer change will have no impact on the loan terms or benefits that you are currently receiving.

Please save this letter for your records.

As a result, there are a few changes regarding payment of your student loan(s). The Student Loan People are no longer accepting payments. However, if you have recently sent a payment to The Student Loan People, rest assured that the payment will be forwarded to Access Group Loan Servicing.

If paying your monthly bills via check*, you should begin sending those payments made payable to “Access Group” to the address below:

Access Group Payment Operations
P.O. Box 822349
Philadelphia, PA 19182-2349

* If you have made a recent payment via check made payable to The Student Loan People, be assured that Access Group will credit your account accordingly. You **do not** need to take further action on this monthly payment.

If you pay bills using your bank’s (or another company’s) online bill payment service, please change the name of the *Payee* to “Access Group Payment Operations.” The remittance address you list with your bank should also be updated to:

P.O. Box 822349
Philadelphia, PA 19182-2349

If your payments are made automatically via electronic funds transfer (EFT), Access Group handled the transfer of information so that your payments continue without interruption. You **do not** need to take further action.

If you would like to discontinue EFT[†] (or to report unauthorized transfers), you may do so by calling 877-472-3227 or you can write to us using the address below.

[†] EFT cancellation requests must be received three business days before the next payment due date.

If you are in repayment and would like to enroll in the EFT feature, please download and complete the Application for Electronic Funds Transfer from our Web site at AccessGroup.Org. Click on “Resources” and then “Student Loan Forms.”



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If you prefer to pay your bills online through our Web site at *AccessGroup.Org*, you may do so by logging into “My Account” and clicking on the “Payments” tab. This free service allows you to pay your bills from your checking or savings account.

Be sure to read the information on your next billing statement regarding submitting payment instructions for pre-payments so Access Group Loan Servicing is better able to meet your request without delays. At this time, Access Group Loan Servicing cannot accept payment information via our Voice Response Unit (VRU).

For other correspondence, please mail to:

Access Group Loan Servicing
P.O. Box 7450
Wilmington, DE 19803-0450

Access Group is dedicated to helping you finance your education and manage your repayment. You can obtain more information about repayment by visiting our Web site, *AccessGroup.Org*.

Sincerely,

Access Group
(877)472-3227